



The Rage Parent Handbook

Welcome to the Rage Entertainment Complex where a passion for the arts and inspiring children creates a unique atmosphere that you can feel the minute you walk into our studio! We are known for developing well-trained performers in dance, vocals and acting. Classes include training in a variety of dance styles including ballet, jazz, lyrical, contemporary, tap, hip-hop, and break dancing, and also include tumbling/trampoline, vocals, guitar, piano and an amazing acting program!

Whether you are looking for a place that will inspire your child in the arts and encourage creativity, health and self-esteem, or a platform for your aspiring performer to pursue their dreams and catapult their career, the Rage IS that place and we are so grateful to have you as a new addition to our Rage Family!

Studio Office Hours: 3:30pm- 8:30pm (Monday - Thursday)
3:30pm - 6:00pm (Friday)
9:30am- 12:00pm (Saturday)

Phone: (818) 366-6100
Fax: (818) 366-6161
Studio Address: 16911 Devonshire St.,
Granada Hills, CA 91344

Website: www.ragecomplex.com
Email: info@ragecomplex.com
Instagram: @ragedancers
Facebook: The Rage Entertainment Complex
Parking: Access from Devonshire St. - through the alley
between The Kidney Care Center and Good
Year Tires. (No parking is allowed in the front
lot facing Devonshire.)

Staff Directory

Veda Burton, CEO/Director	info@ragecomplex.com	Office: 661-977-1737	Text: 661-373-1381
Bruce Burton, Studio Mgr.	info@ragecomplex.com		Text: 801-710-6512
Tiffany Burton Rojas, Director of Dance	tiffychick6@hotmail.com		Text: 661-373-3262
Annette Houghton, Competition Mgr.	annette@ragecomplex.com		Text: 661-755-8210
Bernadette Medina, Office/Costume Mgr.	bmedina@ragecomplex.com		Text: 818-201-4242
Joeie Wolksendorfer Accounting Mgr.	office@ragecomplex.com		Text: 818-631-9693
Jonathan George Hollywood Launch Director	jonathan@hollywoodlaunch.net		



**Teaching
Young Performers
Is Our Passion!!**

Since 1985

Success Begins with an Understanding of the Expectations

- Know your child's class schedule – it's at your fingertips through your parent portal.
- Be on time and dressed appropriately for your class as dress code is strictly enforced.
- Girls have a dressing room and boys change in the restroom.
- No food allowed in dressing room –eating in dressing room will result in suspension from using the dressing room.
- Remind your child to take all items home at the end of the day and clean up after themselves.
- Our lost and found is in the girls' dressing room and we donate lost items after one month.
- Parents are welcome to watch through the window (if applicable) or enter the class the last 10 minutes to watch. Otherwise, please pick children up from the Rage promptly after class ends.
- Stay home if you are too sick to participate. Students must be fever free for 24 hours before returning to dance.
- Younger siblings should remain at home as they get bored in the lobby.
- Dogs and other pets are not allowed in the studio.
- Notify the office if a guest will be at the studio in your place so we can give them a guest pass.
- No student under age 10 shall be left unattended. Parents must pick up before class lets out or may be subject to pay supervision costs incurred by Rage staff.
- Check your email regularly as we email important information especially before a recital, artist showcase or other special event.
- Let us know immediately if you have any changes to your contact info or email.
- Let us know if you have any questions or if your child has any special needs. We can get you in touch with your teacher or if necessary, the studio director.
- Try new classes like tumbling or singing and continue to discover new fun things.
- Follow-us on Instagram @ragedancers as we post fun and important information weekly and please like us on Yelp!
- Above all else, remember to Do Your Best and HAVE FUN!!

ANNUAL REGISTRATION FEES:

Enrollment in any Rage recreational dance, tumbling, acting, vocal or piano classes are on-going unless a 30 day written notice is given by the 1st of the month preceding termination. Every September a \$35 registration fee will be incurred to cover the proceeding year's continued enrollment. This also applies to competition students. (Refer to Terms & Conditions Agreement for more details).

TUITION POLICIES:

All published pricing including fees & tuition reflect the ACH/cash discount. Tuition fees are processed automatically on the 4th of the month with either a checking account (ACH) or credit card. We accept all Major Credit Cards excluding American Express. Declined payments result in a \$25 NSF fees and \$25 late fee if not resolved by the 7th of the month. Tuition must be current to participate in studio classes, private lessons, performances and activities. Siblings receive a 10% tuition discount.

**AMAZING VALUE: UNLIMITED TUITION
DANCE, VOCALS AND ACTING CLASSES JUST \$385 PER MONTH
(REQUIRES 12-MONTH CONTRACT USING ACH AUTOPAY)**

UNLIMITED TUITION:

Unlimited Tuition is \$450 a month and includes all styles of dance classes, Show Team and most Comp Teams, acting, music & vocal classes at The Rage. It does not include specialty programs such as Hollywood Launch, camps, workshops, choreography fees, or master classes. By signing a 1-year contract, and paying 1st and last month's tuition, you will receive unlimited tuition at the discounted rate of \$385 per month. (This results in an annual savings of \$500!). Unlimited tuition is required for all comp teams (except Hip Hop only teams).

DRESS CODE: Students are required to wear a combination of Rage colors (red, black and white) and 1 of those items needs to have our Rage logo. (See specific details below.) The first 7 days of every month (as well as June, July & Aug) students can wear their own dancewear EXCEPT in ballet classes.

	Girls	Boys	Shoes	Hair
Ballet	Rage Camisole Leotard, Pink tights (Black tights for levels 6/7). Black Ballet sweater in cold months.	Rage black tank top, black sweats or shorts.	Girls - Pink split sole ballet shoes Boys - Black split sole canvas ballet shoes	Bun (Hair net recommended)
Jazz / Tap	Rage Black shorts, leggings and crop or tank top, or a leotard.	Same as above	Black or Tan split sole jazz shoes Black Tap Shoes	Pulled back in pony tail, bun or braids
Tumbling	Rage Leotard or other form fitted item	Form fitted clothing	Bare Feet	Pulled back in pony tail, bun or braids
Hip Hop	Rage Colors, Hip Hop Attire: T-shirts, tanks, leggings (no jazz wear please)	Rage Colors	Sneakers	Styled
Vocal Guitar/Piano Acting	Be the best version of yourself – styled and ready to be on stage. Dancewear should be covered up.			

COMMUNICATION:

All communication from the Rage will be delivered via email and occasionally texts (from team moms). Please notify us immediately if your contact information changes. General questions should be directed to the front desk but please see company directory on the back cover for more specific questions. Please follow us on Instagram - @ragedancers & Facebook - The Rage Complex

CHANGING, ADDING/DROPPING CLASSES:

In the event you need to drop a class or drop enrollment completely, you must provide a 30-day written notice using our "Class Change" form or by sending an email to office@ragecomplex.com. This must be done before the 1st of the month with payment for your final month. Classes cannot be dropped mid-month nor can tuition be pro-rated. Tuition will continue to be charged to your account until we receive this formal notification. To change from one class to another, a "Class Change" form must be submitted along with a \$5.00 administration processing fee. Note: Students registered for Comp Teams or who are on the 12-month discounted unlimited tuition or specialty programs such as Hollywood Launch CANNOT drop ANY Company required classes.

MAKE-UP CLASSES

NO FINANCIAL ADJUSTMENTS will be given for MISSED LESSONS. Make-up classes will be available and must be used within 30 days from the day classes are missed, completed within the season you are registered in, and should be used in the same genre in which you missed. Dance classes must be made up with other dance classes, tumbling in tumbling, & acting in acting etc. and only in age and level appropriate classes. You must be currently enrolled in the studio and current with all fees and tuition before make-up coupons will be issued. Each registered student will only be eligible for a maximum of 4 make-up coupons per month regardless of the number of missed classes. No make-up will be issued for team classes. You must get approval from the Rage office prior to taking a make-up class. If you take an unauthorized class or misrepresent missed classes you will be charged accordingly.

HOLIDAYS:

We are closed on the following Holidays: Labor Day, Thanksgiving, Christmas, New Year's Day, Easter, Memorial Day, and the 4th of July. We follow the LAUSD calendar and will notify you via email the specific dates we close for the winter and spring breaks. The studio is closed the last week of August and we re-open the Tuesday following Labor Day. (In consideration of these holiday closures, classes are made up with months containing 5 weeks and with extra rehearsals provided for performance showcases and recitals.)

ANNUAL RECITALS / ACTING, VOCAL & MUSIC SHOWCASES:

The Rage is known for producing an incredible show from the costumes, to the choreography, to the stage presentation and fantastic themes! We LOVE to perform and teach that art to our students. For our Dance programs, *The outRAGEous Winter Recital* features our 8 year-old and under performers. This recital will be on our stage in the upstairs Showcase Room on Saturday December 2nd. We also produce a huge recital in the Hart High School auditorium with seating for 800 that sells out quickly! This show will be on June 24th and will feature many of our classes as well as select Show and Comp Teams. All students are encouraged to participate in the recital; however, participation is required for Show/Comp students. A recital fee of \$125 is required, which includes the costume choreography and extra rehearsals. Ticket prices for the recital range from \$15 - \$25 depending on the date of purchase.

The acting, vocal and music showcase is a time for our artists to display their learning and their art and is performed on our stage in the upstairs Showcase Room, usually in February. We invite friends and families and encourage a social time with desserts following the showcase. Participation requirements and other recital/showcase information will be emailed so please look for the information or inquire in the office.

DANCER CODE OF CONDUCT

Our #1 RULE at the Rage: We are ALL Friends and treat each other with Kindness and Respect. Dancers and their families are expected to abide by *that rule* and the following:

- We will respect the Rage space – we will treat it as if it's our own home because *it is our home away from home*.
- We will respect the furniture, the dressing room and restrooms, and always clean up wrappers, spills – etc.
- If we see trash on the floor, we will pitch in and clean it up, even if it's not our trash.
- We will only bring water or sports-drinks into the dance studios.
- We will not speak when the teacher is speaking and only speak using proper language and positive words.
- We will arrive early to warm up, use our best posture, strong arms and proper body placement.

- We will communicate with the teacher if not feeling well or need to leave class early because of a competition team practice, or another valid reason.
- We will always bring our positive energy and “Can-Do” attitudes.
- We will always use our best manners – and say please and thank you.
- We will be aware of the volume of our voices so as not to interrupt a teacher's conversation or class.

PARENTS CODE OF CONDUCT:

- Please reinforce the “kind is cool” perspective and remind your child of these conduct codes every day.
- Please acknowledge when your child is doing a great job, as well as when they need some guidance.
- Please do not reprimand or speak negatively about someone else's child.
- Please bring any concerns or instances of unacceptable conduct directly to the office to investigate.
- Please leave younger siblings at home, as they get bored in the lobby.
- Please do not leave children under 10 unattended in the studio.
- Please be sure to pickup your child before the end of class time.
- Please park only in the back lot. (No parking is allowed in the front lot facing Devonshire.)
- Please abide by parking lot rules and display a parking pass on your windshield (available in the Rage office).
- Please read Rage emails, be aware of deadlines and adhere to them.
- Please dispose of soiled diapers in the outside trash receptacle.
- Please bring suggestions or concerns to Rage Management and never gossip in the hallways.
- Please know that We Appreciate You Always!!